

# STUDENT SUCCESS SERVICES

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## Student Success Services: academic support, health and well-being, student engagement

UMKC recognizes that in order for students to be successful in the classroom, students need to be supported outside of the classroom and throughout all stages of their college journey. From first connections with the Office of Admissions, engagement with student organizations and programs, and mentorship of faculty and staff, students can expect to receive an enriching and engaging campus experience that supports personal and professional development and academic success.

The University offices and programs listed below provide students with a wide variety of co-curricular support services.

More details can be found in the UMKC Student Handbook (<https://www.umkc.edu/student-affairs/student-handbook/>). In addition, feel free to contact the UMKC Dean of Students Office (<https://www.umkc.edu/student-affairs/>) and the Student Services Offices located in the Academic Units (<https://www.umkc.edu/student-affairs/about-us/program-contacts.html>).

You may also contact the UMKC Student HelpLine (<https://www.umkc.edu/student-affairs/services/student-helpline/>) at 816.235.2222 for questions about policies, procedures, resources, complaints, and general questions about the university.

## ACADEMIC SUPPORT AND MENTORING (ASM)

ASM strives to provide innovative support services and resources to ensure personal success for every student. Services include Supplemental Instruction (SI), UMKC Tutoring, The Writing Studio, Summer Bridge Scholars, JumpStartKC, First GenRoo and RooUp Seminars.

- Location: Several locations throughout campus.
- Phone: 816-235-1174
- Email: [umkcas@umkc.edu](mailto:umkcas@umkc.edu)
- Website: [umkc.edu/asm](https://umkc.edu/asm/) (<https://umkc.edu/asm/>)

## ADMISSIONS OFFICE and WELCOME CENTER

The Office of Admissions serves as the initial contact for prospective students and establishes relationships through recruiting, admitting, and welcoming a diverse student community while providing excellent customer service.

- Location: Atterbury Student Success Center #101
- Phone: 816-235-8652
- Email: [admissions@umkc.edu](mailto:admissions@umkc.edu)
- Website: [umkc.edu/admissions](https://www.umkc.edu/admissions/) (<https://www.umkc.edu/admissions/>)

## BLOCH CAREER CENTER

The Bloch Career Center serves undergraduates, graduate students, and alumni of the Bloch School of Management. They provide coaching, resources, tools and connections for networking, mentorship, identification of career options and securing internships and professional positions.

- Location: Bloch Executive Hall #102
- Phone: 816-235-5529
- Email: [blochcareernet@umkc.edu](mailto:blochcareernet@umkc.edu)
- Website: [careers.bloch.umkc.edu](https://careers.bloch.umkc.edu) (<https://careers.bloch.umkc.edu/>)

## CAMPUS DINING SERVICES

Campus Dining Services provides students, faculty, and staff with dining options across campus, as well as assistance with meal plans, dietary restrictions and nutrition information.

- Location: Several locations throughout campus.
- Phone: 816-235-1417
- Website: [umkc.sodexomyway.com](https://umkc.sodexomyway.com) (<https://umkc.sodexomyway.com/>)

## CAMPUS RECREATION

Campus recreation promotes healthy lifestyles through diverse fitness and wellness opportunities. The recreation center includes athletic courts, fitness equipment, an indoor track, an aquatic center and more!

- Location: Swinney Recreation Center, 5030 Holmes Street
- Phone: 816-235-1772

- Email: [umkccampusrec@umkc.edu](mailto:umkccampusrec@umkc.edu)
- Website: [umkc.edu/recreation \(https://umkc.edu/recreation/\)](https://umkc.edu/recreation/)

## CARE TEAM

The UMKC CARE (Campus Assessment Response and Education) Team assesses, responds, and recommends referrals to students in distress in a coordinated, comprehensive, and confidential manner to help ensure the safety of our student and the university community.

- Website: [umkc.edu/student-affairs/student-conduct-and-civility/care-team \(https://www.umkc.edu/student-affairs/student-conduct-and-civility/care-team.html\)](https://www.umkc.edu/student-affairs/student-conduct-and-civility/care-team)

## CAREER SERVICES

Career Services provides students and alumni with coaching, resources, and tools to identify career paths and successfully obtain internships and professional positions. The group facilitates networking opportunities through mentorship programs, workshops, site visits, panel discussions and career fairs.

- Location: Atterbury Student Success Center 2nd Floor
- Phone: 816-235-1636
- Email: [careerservices@umkc.edu](mailto:careerservices@umkc.edu)
- Website: [umkc.edu/career-services \(https://www.umkc.edu/career-services/\)](https://www.umkc.edu/career-services/)

## CENTER FOR TRANSFER STUDENTS AND ADULT LEARNERS

The Center for Transfer Students and Adult Learners aids with transfer credits and other support services needed for adults enrolling in classes.

- Location: Atterbury Student Success Center #112
- Phone: 816-235-8652
- Website: [umkc.edu/transfer \(https://umkc.edu/transfer/\)](https://umkc.edu/transfer/)

## COUNSELING, HEALTH AND DISABILITY SERVICES

UMKC's Counseling, Health and Disability Services promotes emotional, mental and physical well-being, as well as the academic success of our diverse campus community.

### Locations:

- Counseling Center: 5100 Oak St. #201
  - Phone: 816-235-1635
  - Website: [umkc.edu/counseling-services \(https://info.umkc.edu/counseling-services/services/counseling/\)](https://info.umkc.edu/counseling-services/services/counseling/)
- Student Health and Wellness: 5100 Oak St. #237
  - Phone: 816-235-6133
  - Website: [umkc.edu/studenthealth \(https://www.umkc.edu/studenthealth/\)](https://www.umkc.edu/studenthealth/)
- Student Accessibility Services: 5100 Oak St. #225
  - Phone: 816-235-5612
  - Website: [umkc.edu/accessibility \(https://umkc.edu/accessibility/\)](https://umkc.edu/accessibility/)
- MindBody Connection: Student Union #303G and 303H
  - Phone: 816-235-5169
  - Website: [umkc.edu/counseling-services/resources/mindbody-connection/ \(https://info.umkc.edu/counseling-services/resources/mindbody-connection/\)](https://info.umkc.edu/counseling-services/resources/mindbody-connection/)

## DIVERSITY AND INCLUSION

The Division of Diversity and Inclusion provides organizational development consultation and dynamic programming that enriches the educational experiences of students, staff, faculty, and the community.

- Location: Administrative Center #361
- Phone: 816-235-6728
- Email: [diversityandinclusion@umkc.edu](mailto:diversityandinclusion@umkc.edu)
- Website: [umkc.edu/diversity \(https://umkc.edu/diversity/\)](https://umkc.edu/diversity/)

## FINANCIAL AID AND SCHOLARSHIPS

UMKC's Financial Aid Office supports students and families in seeking, obtaining and making best use of financial resources, including scholarships, grants, loans, work-study opportunities and more.

**Locations:**

- Volker Campus: Administrative Center #101
  - Phone: 816-235-1154
  - Email: [finaid@umkc.edu](mailto:finaid@umkc.edu)
  - Website: [finaid.umkc.edu \(https://finaid.umkc.edu/\)](https://finaid.umkc.edu)
- Health Sciences Campus: Health Sciences Bldg. #1418
  - Phone: 816-235-6783

**FINANCIAL WELLNESS CENTER**

The Financial Wellness Center empowers all students for financial success by providing financial literacy information, resources, guidance and programs.

- Location: Administrative Center #223
- Phone: 816-235-1401
- Email: [financialwellness@umkc.edu](mailto:financialwellness@umkc.edu)
- Website: [umkc.edu/financial-wellness \(https://umkc.edu/financial-wellness/\)](https://umkc.edu/financial-wellness)

**INTERNATIONAL STUDENT AFFAIRS OFFICE (ISAO)**

ISAO recruits, admits, orients, advises and retains international students.

- Location: Atterbury Student Success Center #G-04
- Phone: 816-235-1113
- Email: [isao@umkc.edu](mailto:isao@umkc.edu)
- Website: [umkc.edu/ISAO/ \(https://umkc.edu/ISAO/\)](https://umkc.edu/ISAO/)

**KANSAS CITY ATHLETICS**

Kansas City's College Team and the University's Division 1 program! Students enjoy FREE admission to all home games with their student I.D. For all the latest updates, ticket info, fun giveaways and highlights, follow them on Twitter, Instagram and Facebook!

- Website: [kcroos.com \(https://kcroos.com/\)](https://kcroos.com)

**MULTICULTURAL STUDENT AFFAIRS (MSA)**

The Office of Multicultural Student Affairs enhances the student experience by creating diverse interactions and programming which provide an inclusive environment for students of color.

- Location: Student Union #319
- Phone: 816-235-1109
- Email: [multiculturalstudentaffairs@umkc.edu](mailto:multiculturalstudentaffairs@umkc.edu)
- Website: [umkc.edu/msa \(https://umkc.edu/msa/\)](https://umkc.edu/msa/)

**OFFICE OF THE REGISTRAR**

UMKC's Office of the Registrar assists with adding and dropping classes, transfer credits, diplomas, academic major requirements and more while enforcing academic policies.

- Phone: 816-235-1125
- Email: [registrar@umkc.edu](mailto:registrar@umkc.edu)
- Website: [umkc.edu/registrar \(https://umkc.edu/registrar/\)](https://umkc.edu/registrar/)

**OFFICE OF STUDENT INVOLVEMENT (OSI)**

OSI helps students get involved in campus organizations and leadership opportunities including RooGroups, Fraternities and Sororities, LGBTQIA programs, Union Programming Board, the Care Center and more!

- Location: Student Union #320
- Phone: 816-235-1407
- Email: [getinvolved@umkc.edu](mailto:getinvolved@umkc.edu)
- Website: [umkc.edu/get-involved \(https://www.umkc.edu/get-involved/\)](https://www.umkc.edu/get-involved/)

## Dr. Raj Bala Agrawal Care Center

It can be challenging to do your best in class if you have trouble meeting your basic needs such as safe shelter or nutrition. The Dr. Raj Bala Agrawal Care Center at UMKC is here to ensure no Roo goes without. Contact our Basic Needs Coordinator for assistance.

- Location: Student Union #102
- Email: kangarooantry@umkc.edu
- Phone: 816-235-1457
- Website: [umkc.edu/get-involved/services/basic-needs](https://www.umkc.edu/get-involved/services/basic-needs) (<https://www.umkc.edu/get-involved/services/basic-needs.html>)

## PARKING OPERATIONS

Parking Operations is responsible for everything related to parking on the UMKC campuses, including permits, ticketing, visitor parking and more.

- Location: Administrative Center #221
- Phone: 816-235-5256
- Email: [parking@umkc.edu](mailto:parking@umkc.edu)
- Website: [umkc.edu/parking](https://umkc.edu/parking) (<https://umkc.edu/parking/>)

## PEER ACADEMIC LEADERSHIP PROGRAM (PAL)

The PAL Program connects incoming students with a dedicated Peer Academic Leader as they begin their studies at UMKC, striving to empower each scholar towards personal and academic prosperity.

- Location: Atterbury Student Success Center 2nd Floor
- Phone: 816-235-6716
- Email: [umkcpalprogram@umkc.edu](mailto:umkcpalprogram@umkc.edu)
- Website: [go.umkc.edu/PAL](https://sites.google.com/umsystem.edu/pal-program-scholars-portal/home/) (<https://sites.google.com/umsystem.edu/pal-program-scholars-portal/home/>)

## POLICE DEPARTMENT

Open 24 hours a day, 7 days a week, 365 days a year. The UMKC Police Department fosters a safe and orderly learning environment by protecting life, property and the rights and dignity of all individuals.

- Location: 5005 Oak Street
- Phone 816-235-1515
- Email: [umkcpd@umkc.edu](mailto:umkcpd@umkc.edu)
- Website: [umkc.edu/police](https://umkc.edu/police/) (<https://umkc.edu/police/>)

## RESIDENTIAL LIFE

Res Life promotes student learning by creating inclusive and safe environments that foster student success personally and academically.

- Location: Oak St. Residence Hall #2004 (Office)
- Phone: 816-235-8840
- Email: [housing@umkc.edu](mailto:housing@umkc.edu)
- Website: [umkc.edu/residential-life](https://umkc.edu/residential-life/) (<https://umkc.edu/residential-life/>)

## RISE: RESOURCES, INTERVENTION, SUPPORT & EDUCATION

RISE offers confidential support services to all UMKC students and employees who are victims and survivors of sexual assault and sexual violence, stalking and relationship abuse.

- Location: Haag Hall #108
- Phone: 816-235-1652
- Email: [umkcrise@umkc.edu](mailto:umkcrise@umkc.edu)
- Website: [info.umkc.edu/RISE](https://info.umkc.edu/rise/) (<https://info.umkc.edu/rise/>)

## ROO ADVISING

All students new to UMKC are required to meet with an academic advisor prior to registering for classes. Depending on your major, students may be required to meet with their academic advisor prior to registering each semester. New freshmen are required to attend orientation.

- Location: Various locations throughout campus.
- Phone: 816-235-1148

- Email: [rooadvising@umkc.edu](mailto:rooadvising@umkc.edu)
- Website: [umkc.edu/advising](https://umkc.edu/advising/) (<https://umkc.edu/advising/>)

## ROO CARD OFFICE

The Roo Card Office provides UMKC students, faculty, and staff with UMKC Roo Cards which are used to attend UMKC sporting events, eat at campus dining locations with meal plans, enter secure campus buildings, charge books to their student account from the University Bookstore and check out materials from the campus libraries.

- Location: Student Union #327
- Phone: 816-235-6657
- Email: [umkcroocard@umkc.edu](mailto:umkcroocard@umkc.edu)
- Website: [umkc.edu/onecard](https://umkc.edu/onecard/) (<https://umkc.edu/onecard/>)

## STUDENT VETERAN SUPPORT SERVICES

Student Veteran Support Services helps military affiliated students thrive on campus and in the community. This group provides student programming and services that cater to the needs of student veterans and connects them to resources that support their transition into the work force.

- Location: Student Union #310
- Phone: 816-235-5599
- Email: [umkc-vetbenefits@umkc.edu](mailto:umkc-vetbenefits@umkc.edu)
- Website: [umkc.edu/veterans](https://www.umkc.edu/veterans/) (<https://www.umkc.edu/veterans/>)

## STUDY ABROAD AND GLOBAL ENGAGEMENT

Study Abroad and Global Engagement supports academic programs and initiatives that are international in focus. This group works to expand and strengthen international study abroad, research and fellowship opportunities available to the UMKC community.

- Location: 5030 Cherry St. #424
- Phone: 816-235-5759
- Email: [international@umkc.edu](mailto:international@umkc.edu)
- Website: [umkc.edu/study-abroad](https://umkc.edu/study-abroad/) (<https://umkc.edu/study-abroad/>)

## TECHNOLOGY SUPPORT CENTER

Our Technology Support Center provides support for a variety of computer and account-related technical issues. This group also offers a wide range of computing, multimedia, telecommunications system and networking facilities.

- Phone: 816-235-2000
- Email: [techsupportcenter@umkc.edu](mailto:techsupportcenter@umkc.edu)
- Website: [umkc.edu/is/support](https://www.umkc.edu/is/) (<https://www.umkc.edu/is/>)

## UMKC BOOKSTORES

Our bookstores are committed to finding the most affordable course materials to match students learning styles including new, used, rental and e-books. Bookstores also sell technology and UMKC branded gear.

### Locations:

- **Volker Campus: Student Union 2nd Floor**
  - Phone: 816-235-2665
  - Email: [bookstore@umkc.edu](mailto:bookstore@umkc.edu)
  - Website: [umkcbookstore.com](https://www.umkcbookstore.com/) (<https://www.umkcbookstore.com/>)
- Health Science Campus: 2417 Charlotte St.
  - Phone: 816-235-2191
  - Email: [umkchealthbooks@umkc.edu](mailto:umkchealthbooks@umkc.edu)
  - Website: [umkc-hsbookstore.com](https://www.umkc-hsbookstore.com/) (<https://www.umkc-hsbookstore.com/>)

## UMKC CENTRAL

UMKC Central is where students can take care of admissions, financial aid and billing, all in one place! Visit our website to schedule a one-on-one appointment or open a service ticket to request help or access forms and other information!

- Location: Administrative Center #120
- Phone: 816-235-6000
- Email: [umkccentral@umkc.edu](mailto:umkccentral@umkc.edu)
- Website: [umkc.edu/central](https://umkc.edu/central) (<https://umkc.edu/central/>)

## UMKC HELPLINE

The UMKC Helpline is an informational resource for our campus community. They offer problem-solving assistance for students, faculty, and staff regarding campus policies and procedures, information within the university and general questions.

- Phone: 816-235-2222
- Email: [helpline@umkc.edu](mailto:helpline@umkc.edu)
- Website: [umkc.edu/helpline](https://www.umkc.edu/student-affairs/services/student-helpline/) (<https://www.umkc.edu/student-affairs/services/student-helpline/>)

## UNDERGRAD RESEARCH/CREATIVE SCHOLARSHIP

Undergraduate Research supports high impact learning activities by funding student projects, linking students with off-campus research opportunities and facilitating course-based research experiences.

- Location: Cockefair Hall #106
- Phone: 816-235-2654
- Email: [lesterak@umkc.edu](mailto:lesterak@umkc.edu)
- Website: [umkc.edu/undergraduate-research](https://umkc.edu/undergraduate-research) (<https://umkc.edu/undergraduate-research/>)

## UNIVERSITY LIBRARIES

UMKC's University Libraries boost student success in academics, research, and campus life. Our libraries provide access to information sources, printing, tech checkout, research help, and even a giant robot for retrieving materials!

### Locations:

- Volker Campus: Miller Nichols Library 800 E. 51st St.
  - Phone: 816-235-1526
- Health Sciences Campus: UMKC School of Medicine 2411 Holmes St. 2nd Floor
  - Phone: 816-235-2191

Email: [askalibrarian@umkc.edu](mailto:askalibrarian@umkc.edu)

Website: [library.umkc.edu](https://library.umkc.edu) (<https://library.umkc.edu/>)

## WOMEN'S CENTER

The UMKC Women's Center seeks to advocate, educate, and provide support services for the advancement of women's equity within our university and the community at large.

- Location: Haag Hall 5120 Rockhill Rd. #105
- Phone: 816-235-1638
- Email: [umkc-womenscenter@umkc.edu](mailto:umkc-womenscenter@umkc.edu)
- Website: [info.umkc.edu/WomenC](https://info.umkc.edu/womenc/) (<https://info.umkc.edu/womenc/>)